

SELF ASSESSMENT QUESTIONNAIRE

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KEY MANAGEMENT CONTACTS

Customer Service	Markus Widlitzke Director, Customer Service & Supply Chain	markus.widlitzke@thomas-global.com
Quality Assurance	David Percy Senior Manager, Quality & Compliance	david.percy@thomas-global.com

BACKGROUND & BUSINESS

Thomas Global Systems is a privately held, diversified supplier of electronic systems solutions for aerospace, defense and commercial markets. Thomas is a global leader in avionic display systems and has strong businesses in defense systems, simulation and technology support. With a 60+ year record of product innovation and reliability - our customers include global and regional airlines, MROs, defense forces and prime contractors.

PRINCIPLE PRODUCTS, SERVICES & CERTIFICATIONS

A detailed component capability list is available for viewing on application.

Certifications held by Thomas Global Systems include:

Certificate	Location	Certificate No.	Initial Certification
FAA - Part 145	Australia	T16Y1690	1999
EASA - Part 145	Australia	EASA.145.0311	2006
CASA - Part 145	Australia	1-TSPBB Issue 1	2013 (Previously CAR 30, 1989)
CAAC – CCAR 145	Australia	F06100387	2005
AS 9100C / ISO 9001:2008 (Part 145)	Australia	20161040	2010 (Previously ISO 9001, 1998 to 2016)
AS 9100C / ISO 9001:2008 (Other)	Australia	20161041	2016
ANAC Brazil – RBAC 145	Australia	1405-41/ANAC	2014
FAA – Part 145	USA	N1QR117B	2009
EASA Part 145	USA	EASA.145.6622	2015
ISO 9001:2008	USA	US006803-1	2014

*certificates are available for download at www.thomas-global.com

SURVEY APPROVAL

I certify that the information supplied in this survey is true and complete at the time of issue.

David Percy

1st August 2017

Printed Name and Title

David Percy – Senior Manager, Quality & Compliance

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QUALITY ASSURANCE

General		Yes	No	N/A
1	Do you have a quality management system composed of documented procedures?	✓		
2	If you deal in non-aircraft parts, materials and or maintenance activities, are they adequately segregated from the aircraft functions?	✓		

Quality Management System		Yes	No	N/A
1	Do you have a current Quality Manual (QM)?	✓		
2	Does the QM contain or reference the procedures in the QMS and describe their interaction?	✓		
3	Are duties, responsibilities and reporting relationships of the Accountable Management and of the QA departments documented?	✓		
4	Does the QC function ensure compliance with customer's technical directive?	✓		
5	Do you have a formal process for continual improvement?	✓		
6	Do you have an internal audit system?	✓		
7	Does the audit program assure appropriate corrective action for findings?	✓		
8	Do you maintain a file of audit findings and corrective actions for 3 years?	✓		
9	Are the audit findings accessible to customers?	✓		
10	Are suppliers / sub-contractors audited?	✓		

Inspection		Yes	No	N/A
1	Do you have a documented Receiving Inspection procedure?	✓		
2	Can you provide traceability of parts back to certification documentation?	✓		
3	Do you retain documentation for all received material?	✓		
4	Do you carry out product sampling to ensure product quality?	✓		
5	Do you have a procedure to identify customer parts?	✓		

Data Control		Yes	No	N/A
1	Do you have all of the required shop manuals and or specifications to perform the repair/ overhaul in accordance with customer and manufacturer's requirements?	✓		
2	Do you have a procedure to ensure that technical data is current?	✓		
3	Do you maintain a record of manual revisions?	✓		
4	Are current revisions of documents and manuals available for those who need to use them?	✓		
5	Do you maintain a file of applicable regulations, i.e.) FAA, EASA, ISO, etc.?	✓		

NOTE: "Manuals" in this context include any technical data (i.e. drawings, overhaul manuals, service bulletins, wiring diagrams and test specifications) necessary to perform the required services.

Shelf Life		Yes	No	N/A
1	Do you have a documented shelf life program?	✓		
2	Is the system adequate to ensure that no item will be issued or used past its expiration date?	✓		

Training		Yes	No	N/A
1	Is all training done to a documented training program?	✓		
2	Are technicians, inspectors and supervisors included in the training program?	✓		

Tool Calibration		Yes	No	N/A
1	Do you have a tool calibration program?	✓		
2	Are measuring and test equipment uniquely identified?	✓		
3	Is measuring and test equipment used for acceptance calibrated against nationally accepted standards?	✓		
4	Do you maintain records of calibrations?	✓		
5	Do calibration records: Show date calibrated? Identify who performed the calibration? Show calibration due date? Show part # and serial # of standard used?	✓		
6	If calibrations are done in-house; does the testing equipment comply with a National standard?	✓		

Facilities		Yes	No	N/A
1	Are the facilities of adequate size to house all equipment, operations, tools, & materials?	✓		
2	Are storage areas separate from the work areas?	✓		
3	Are the receiving and shipping areas separate & do they have adequate shelving and space?	✓		

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Facilities (continued)		Yes	No	N/A
4	Do you have a parts quarantine area?	✓		
5	Are your storage and work areas environmentally controlled?	✓		

Security/Fire Protection		Yes	No	N/A
1	Do you have a security system?	✓		
2	Do you have a fire protection system?	✓		

Work Processing		Yes	No	N/A
1	Do you have tooling and test equipment that differs from that as specified by the OEM?	✓		
	If 'Yes', (a) Is it certified as being an equivalent?	✓		
	(b) Does it have operating and maintenance manuals?	✓		
	(c) Has this equipment been accepted by the FAA?	✓		
2	Is final inspection test equipment on a regular maintenance program?	✓		
3	Do you identify customers parts at all times during the work process?	✓		
4	Do you maintain unserviceable and serviceable parts segregation?	✓		
5	Are all parts identified as to their serviceability status?	✓		
6	Is there an effective Tool Control program?	✓		
7	Is there an effective Foreign Object Damage Control program?	✓		
8	Do fluid/compound dispensing and servicing units identify contents?	✓		
9	Are flammable, toxic or volatile materials identified and stored correctly?	✓		
10	Is smoking, eating and drinking prohibited in the Avionics workshop?	✓		
11	Do your work records contain:			
	(a) A description of the work performed?	✓		
	(b) Date of work completion?	✓		
	(c) Name of person(s) who carried out the work or inspections?	✓		
	(d) Name of person who certified the work?	✓		
	(e) A referencing system to allow traceability of all parts fitted?	✓		
(f) A work package reference number to allow full traceability back to customers Technical Directive	✓			
12	Do you have an established procedure to provide corrective action for discrepancies noted during the repair/overhaul process?	✓		
13	Are work records retained in accordance with the National Authorities requirements?	✓		

Shipping		Yes	No	N/A
1	Are parts shipped in containers that meet ATA-300 standards?	✓		
2	Are all parts identified by an inspector prior to shipping to ensure part and serial numbers match and that customers Technical Directive requirements have been met?	✓		

Parts Scrappage		Yes	No	N/A
1	Is there a documented procedure to assure that all scrapped parts are either returned to the customer or that they have been mutilated beyond repair?	✓		
2	Are records retained by part and serial number for parts that are scrapped?	✓		

Certifications held by Thomas Electronics of Australia Pty Ltd include:

Certification	Ref No.
AS 9100C / ISO 9001:2008	20161040
FAA - Part 145	T16Y1690
EASA - Part 145	EASA.145.0311
CASA - Part 145	1-TSPBB Issue 1
CAAC – CCAR 145	F06100387
ANAC Brazil – RBAC 145	1405-41/ANAC
CAGE Code	Z3472

Certification held by Thomas Global Systems (Australia) Pty Ltd (covering Thomas Global Systems (Aerospace), Thomas Global Systems (Defence), Thomas Global Systems (IP) and Thomas Global Systems (Shared Services)) include:

Certification	Ref No.
AS 9100C / ISO 9001:2008	20161041
NCAGE Code – Thomas Global Systems (Aerospace)	Z0YJ0
NCAGE Code – Thomas Global Systems (Defence)	Z0YJ1

Certifications held by Thomas Global Systems LLC include:

Certification	Ref No.
FAA - Part 145	N1QR117B
EASA – Part 145	EASA.145.6622
ISO 9001:2008	US006803-1
CAGE Code	6ZT04